



# Etisalat Telecom Services 2024



# HOSTED CALL CENTER SOLUTION

Access our hosted call center solution, providing innovative solutions for effective customer communication and efficient interaction management.

## **Set up your call center live in 30 minutes:**

We offer a rapid call center setup service, allowing you to go live and start receiving calls within just 30 minutes, ensuring efficiency and swift response to your business needs.

Our quick call center setup service allows you to move from planning to execution in less than half an hour, ensuring high quality and performance.

## **Hosted IVR bot:**

Our Hosted IVR Bot service provides automated response solutions that enhance efficiency and deliver a seamless user experience, utilizing advanced technologies to handle inquiries.

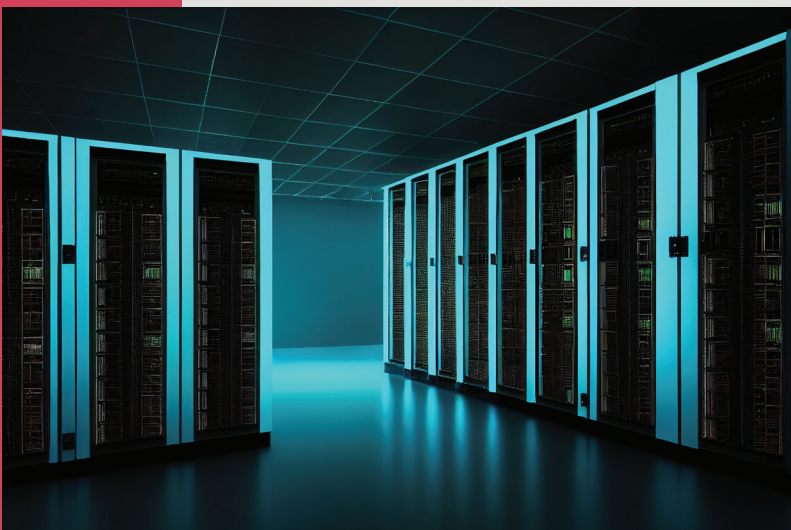
## **Centerlised mobile App:**

We provide a centralized recording mobile app that efficiently and securely documents interactions across mobile devices, available to ensure easy and effective data management.

## **Ip (Internet protocol Telephony ):**

We offer IP telephony service, providing high-quality voice calls at a low cost.

We provide round-the-clock technical support to help you address technical issues as they arise, helping to maintain operational efficiency.



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## **Call Recording software (2years free):**

We offer our advanced call recording software, free for two years, to ensure security and enhance analytics in your communications.

Benefit from our call recording software, offered free for two years, providing precise and user-friendly recordings to enhance service quality and compliance.

## **DNCL:**

The DNCL, or Do Not Call List, is a system that allows users to register their numbers to avoid receiving unwanted promotional calls. This service ensures greater privacy by preventing spam calls and marketing messages, enhancing your communication experience.

## **CRM:**

CRM integration enhances interdepartmental collaboration by providing unified access to customer data, facilitating more effective decision-making.

## **24/7 Tech support:**

Ensure immediate support when needed with our 24/7 service, providing you with quick and effective technical assistance anytime, anywhere.



# NETWORKING

Explore our advanced networking solutions, delivering cutting-edge technology for optimal data flow and seamless connectivity. Our solutions ensure robust network performance and enhanced communication across all your business operations.

## **Camera (Indoor\_Out door):**

We offer high-quality indoor and outdoor surveillance cameras to enhance your security, available with us to ensure comprehensive protection of your property.

## **WiFi Range Extender:**

We offer WiFi boosters that enhance the coverage and efficiency of your wireless network, ensuring a strong and stable connection at all times.

## **Ip Intercom:**

Our company offers the IP Intercom service, an advanced intercommunication system that utilizes Internet Protocol technology to deliver high-quality audio and visual communication. This service allows users to communicate efficiently within buildings or across different locations, enhancing security and facilitating internal communications. It comes with multiple features such as access control, video monitoring, and integration with other security systems, providing a comprehensive solution for your communication needs.

